



DEFENSE INFORMATION SYSTEMS AGENCY

P.O. Box 549  
FORT MEADE, MARYLAND 20755-0549

DISN Business Service Catalog (BSC) Customer Notice 2013-01

15 May, 2013

SUBJECT: Medical Community of Interest (Med COI) Service Availability

1. **Purpose:** This notification is provided to announce the availability of the Medical Community of Interest (Med COI) Virtual Private Network (VPN) for the authorized users of the Department of Defense (DoD) and Department of Veterans Affairs (VA) medical community. The Med COI VPN has been established under the authority of the Secretary of Defense ACTION MEMO dated 25 Feb 2013. This is part of the integrated Electronic Health Record (iEHR) initiative between the DoD and VA.
2. **General Information:** Med COI service is a VPN service that provides customers the ability to connect to the Med COI through a Multiprotocol Label Switching (MPLS) layer 3 VPN. Med COI is an enterprise VPN service providing access to the DoD and VA medical communities. Only DoD and/or VA Med COI approving authority can authorize connection to this VPN. This service is available as part of the DSS at any DSS location that includes Unclassified but Sensitive Internet Protocol Network (NIPRNet) IP Data service.

Med COI service is a "Medical Community Only" service. Customers ordering this service will be connected to the DISN but will only have access to the Med COI enclave set up between DoD and VA. No access to DoD or VA networks is available.

3. **Circuit Ordering Process:** Med COI VPN service is ordered via the DISA Direct Order Entry (DDOE). The following provides basic information customers will need in order to submit Telecommunications Request (TR) for this Service in DDOE. **All actions are customer actions unless otherwise noted.**
  - 3.1.1. **Identify requirements** – Identify the sites to be connected to the Med COI VPN. The VPN Identifier (ID) for the Med COI service is provided by DISA and will always be the same for every customer. Med COI Service VPN ID: *DKL300251*. DDOE will assign this VPN ID to all customers requesting Med COI Service.
  - 3.1.2. **Submit Orders** – Customers can ONLY submit Telecommunications Requests (TRs) in DDOE to "connect to an established VPN", VPN Identifier: *DKL300251* for Med COI Service (Layer 3 VPN).
  - 3.1.3. DDOE will automatically populate all Med COI orders with DISA Control Number (DCN) D314.
  - 3.1.4. A VPN Customer Ordering Guide, **Connect to an Established VPN**, detailing the steps to connect to an established VPN via DISA Direct Order Entry (DDOE), is

available at the following link: <http://disa.mil/Services/Network-Services/Notices>.  
For assistance with ordering contact the DISN Global Support Center (DGSC) at:

**DGSC Contact Information**

(800) 554-DISN (3476)  
(614) 692-4790  
Global DSN (510) DSN-DCCC (376-3222)  
DSN (312) 850-4790  
NIPR email address is [dgsc@CSD.DISA.MIL](mailto:dgsc@CSD.DISA.MIL)  
SIPR address is [dgsc@cols.csd.disa.smil.mil](mailto:dgsc@cols.csd.disa.smil.mil)

3.2. **Submit Connection Approval Package** – Connection Approval Process (CAP) accreditation is required and the process is significantly faster and requires less paperwork to complete. Use of a virtual interface is approved but not required.

3.2.1. The NS Connection Approval Office maintains the DISN Connection Process at [www.disa.mil/services/network-services/disn-connection-process](http://www.disa.mil/services/network-services/disn-connection-process). Reference these instructions for details pertaining to submitting or modifying connection approval packages for VPNs. Guidance for registering VPNs in the System/Network Approval Process (SNAP) database is provided in the VPN SNAP Registration Process Guide available at: <http://disa.mil/Services/Network-Services/Notices>. In addition, the appendices of the Connection Process Guide (GPC) also provide registration of VPN services in SNAP. The electronic or print copy of the CPG can be accessed at: <http://www.disa.mil/Services/Network-Services/Enterprise-Connections/Connection-Process-Guide>.

3.3. **Provision VPN Connections**

3.3.1. The DISA Direct Order Entry (DDOE) process is used to provision the new VPN connections based on the approved engineering design and CAP. The DDOE website is <https://www.disadirect.disa.mil/products/asp/welcome.asp>.

4. **Point-of-Contact:** Mr. Jack Buck, NS1, Phone: 301-225-2393, DSN: 312-375-2393, Email: [jack.a.buck2.civ@mail.mil](mailto:jack.a.buck2.civ@mail.mil).

5. **Effective Date:** This BSC Customer Notice is effective 15 May 2013.

MARTHA O. BUCK



Chief, Customer Services Division

OPR: NSP4